



## UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICE

April 6, 2004

LOUIS VENTRE, JR  
2483 OAKTON HILLS DRIVE  
OAKTON VA 22124-1530

In re application of:  
Meyer Steinberg  
Serial No.: 10/604961 & 10/604965  
Filed: August 28, 2003  
For: **Integrated Plasma Fuel Cell Process**

Dear Sir or Madam:

During the afternoon of August 28, 2003 the USPTO's EFS system did not properly process acknowledgement receipts due to a series of software changes. The unique software errors of that afternoon generated acknowledgement receipts that indicated to applicants that their patent application submissions were received with zero bytes, or otherwise indicated that the electronic submission failed.

Some applicants, on receiving that notice, attempted to resubmit the same application. These applications contained authorizations to charge filing fees to applicants' deposit accounts. However, in fact, the submissions had been accepted by the Office, and the filing fees were charged to the account multiple times with no indication being given to the applicant at the time.

Although usually the Office will not supply refunds when the applicant knowingly resubmits the same application, under the unique circumstances of August 28, 2003, and pursuant to 35 U.S.C. 42(d), the Office will grant refunds to applicants who were direct recipients of the erroneous EFS acknowledgement receipts, or were erroneously provided no acknowledgement receipt.

The software has since been corrected, and the error is not expected to reoccur. Additionally clear instructions have been posted on the EFS website indicating that if an error occurs in submission, as indicated by the information on the acknowledgement receipt or otherwise, the applicant is directed to contact the EFS Help Desk and not resubmit the application without checking that the original submission was not, in fact, received by the Office.



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Instructions for your individual situation are attached. Please return the paper via:

**U.S. Patent and Trademark Office**  
**Mail Stop: Duplicates**  
**Commissioner for Patents**  
**Crystal Plaza 2, Room 7D25**  
**P.O. Box 1450**  
**Alexandria, VA 22313-1450**

Sincerely,

Jay Lucas  
Sr. Legal Advisor  
USPTO

1. Please review the application numbers that we suspect are duplicate submissions:

<b>Submitter (DN)</b>	<b>Customer Name</b>	<b>Cust #</b>	<b>App.#</b>	<b>EFS ID</b>	<b>Submission Type</b>	<b>Payment Type</b>	<b>Payment Amount</b>
Louis Ventre Jr.	Louis Ventre	24221	10604961	46749	New Utility	Credit Card	\$415.00
Louis Ventre Jr.	Louis Ventre	24221	10604965	46763	New Utility	Credit Card	\$415.00

2. Please indicate below the one application from the list above that you would like to remain a submission to the USPTO.
3. Please indicate below the applications numbers to be deleted, and the refund to be credited.
4. Please give us instructions for crediting your credit card account number or deposit account number.